



ONLINE BANKING ENROLLMENT INSTRUCTIONS

Online Banking

Create an Online Banking Account to access your account information and stay connected with your finances from anywhere and at anytime! Get enrolled today.

STEP 1: Go to www.NW.bank and click on Account Access in the upper right-hand corner then click Enroll Now.

STEP 2: Complete the enrollment form by entering:

- Type of Account
- Account Number
- Social Security Number
- Date of Birth
- Email Address
- You must also complete one of these two fields:
 - Zip Code
 - Last Name

STEP 3: Click Submit.

STEP 4: Complete your Identity Verification by receiving a confirmation code via Text, Voice Call, or Email.

STEP 5: Create your username and password. Please avoid using common words like "password" or your Username (or any other personal identifying information) for your login password.

Your Username must: *(Your Username cannot include: Your First Name, Last Name, Date of Birth or Social Security Number)*

- **Be between 9 - 26 characters in length**
- **Contain only:**
 - **Lowercase letters**
 - **Uppercase letters**
 - **Digits**
 - **And Special Characters (~!@#\$%^&*()_+={}|:;?,./)**

Your Password must:

- **Be between 12 - 32 characters in length**
- **Include at least 1 number**
- **Include at least 1 uppercase letter**
- **Include at least 1 lowercase letter**

STEP 6: Confirm your password and click Continue.

STEP 7: Read through the Online Banking Terms and Conditions and click, I Agree.

CONGRATULATIONS, YOU ARE NOW ENROLLED IN ONLINE BANKING!

QUESTIONS? Please contact our Communication Center at 1-888-969-1265 (Monday – Friday 7:00 am – 7:00 pm and Saturday 8:00 am – 12:00 pm CST) for assistance.